

BILLING FAQs

1. Is Neovare in-network with my plan?

A: We accept all insurances, including Medicare and select State Medicaid programs. However, we may not be an in-network provider for your particular health plan. To find out, please call us at: **844-636-8273**

2. What if I meet medical necessity and insurance guidelines but my insurance policy does not cover testing?

A: We have a very flexible financial assistance policy. Most individuals will not pay more than \$295.00. The policy is available at Neovare.com. If you do not qualify under our financial assistance program there are several other options available to reduce your out of pocket cost (i.e. payment plans, prompt pay discounts).

3. I have a question about the explanation of benefits I received from my health plan?





A: You may receive a notification from your insurance company called an Explanation of Benefits (EOB). The EOB is not a bill; it is a summary of the amount your insurance has determined they will cover and pay and what your out of pocket expense is based on your specific plan benefits. If you have any questions regarding your EOB or any other billing questions, please call us at: **844-636-8273**

For more information

USA: Call: **201-599-9044**, Call: **888-599-5227**, Fax: 201-599-9066

PR: Call: **888-782-5430**, Fax: 866-369-4114



 844-636-8273
 201-599-9066
 25 Riverside Dr. #2, Pine Brook, NJ 07058
 www.neovare.com

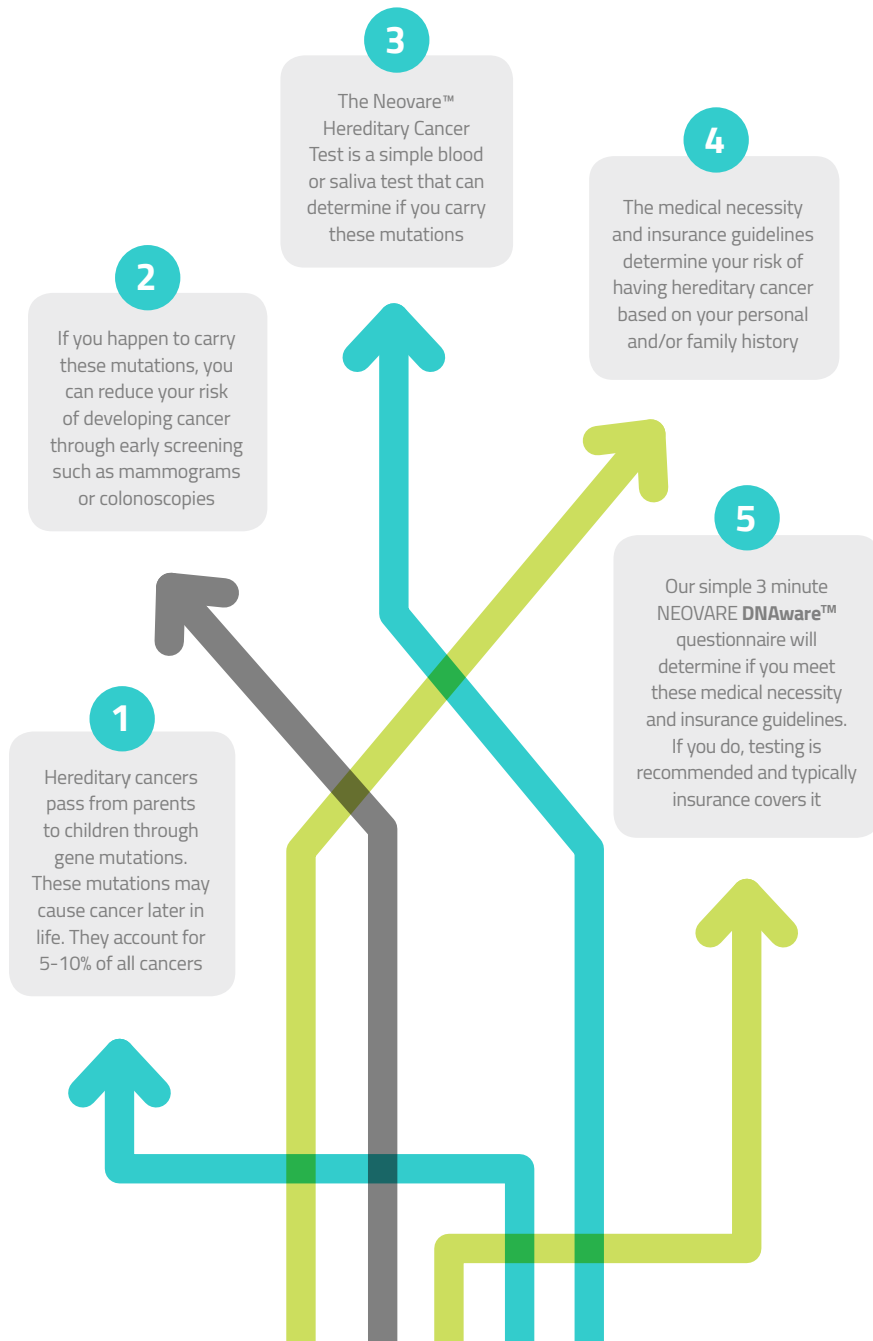
Code BN-1

HEREDITARY TESTING FOR CANCER RISK DETECTION



 **NEOVARE**[™]
PERSONALIZED DIAGNOSTICS
by siParadigm

WHY TEST FOR HEREDITARY CANCER?



WHY NEOVARE?

Neovare is the only test available in the market for individuals who:

- Meet or do not meet medical necessity and insurance guidelines, and/or
- Have or do not have insurance coverage

We offer the two following tests:

1. NEOVARE DIAGNOSTIC

These tests are for patients who meet medical necessity and insurance guidelines. Since they are high risk, we utilize state-of-the-art Next generation sequencing (NGS) which is the most comprehensive methodology available.

2. NEOVARE SCREEN

If you do not meet the medical necessity and insurance guidelines yet still wish to get tested, it would not be for any medical necessity but for your own peace of mind. This does not mean that you are at zero risk for hereditary cancer, but that your risk is not higher than the general population. If you still wish to be tested, we offer you the Microarray platform at an out of pocket price of \$100. This test detects 24,000 known significant hereditary cancer mutations.

To determine which test you are eligible for, please complete the 3 minutes NEOVARE DNAware™ questionnaire at your physician's office or online at www.neovare.com

The NEOVARE Guarantee

To ensure appropriate testing and avoid insurance denials, the Neovare pathologists and billing team will determine the indicated tests in light of the medical necessity and insurance guidelines and your individual insurance policy. If necessary, we will contact you prior to testing to avoid any surprise bills.



Comprehensive
Testing Platforms



Reliable
Expertise



Personalized
Services



Patient Friendly
Billing